



Quality Management System



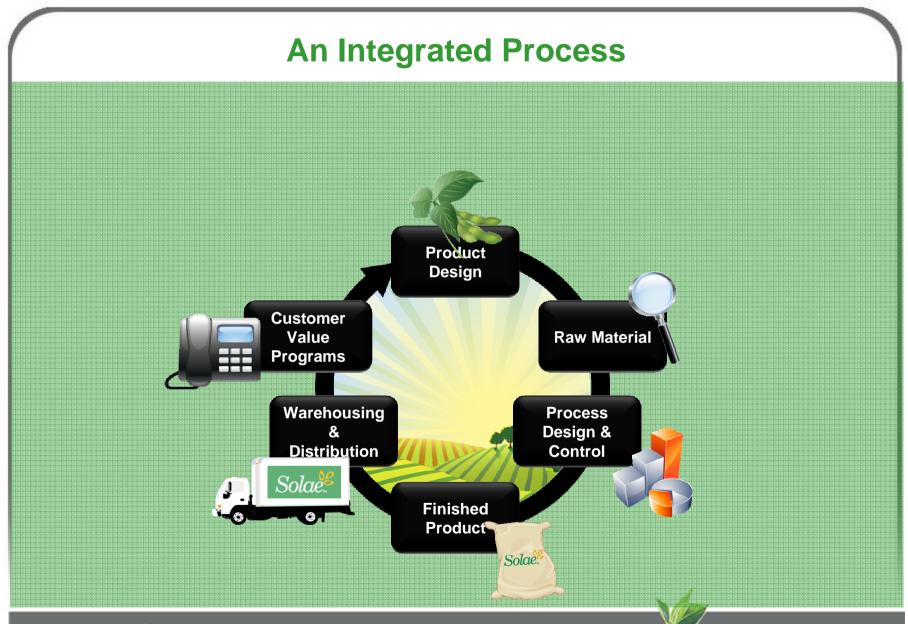
Quality Management System

- Compliant and Relevant:
 - Modeled after ISO 9001: 2000
 - CFR 21 Part 110 Current Good Manufacturing Practice in the Manufacturing, Packaging and Holding of Human Food
 - Food Safety focus (HACCP)
 - Food Security focus (2002 Bioterrorism Act)
- Comprehensive:
 - Addresses entire supply chain.
 - Corporate and site procedures in one database
 - Management of Change
- Verified:
 - Customer audits
 - FPA/GMA-SAFE audits
 - SGS audits

















Product Design

- Stage Gate Product Design Process.
 - Quality Assurance review at each gate.
 - Meet success criteria
 - Supported by good data
- **Product Standards**
 - Define each product
 - Chemical, Physical, Microbiological, **Functional**
 - Kosher, Halal
 - Consistency



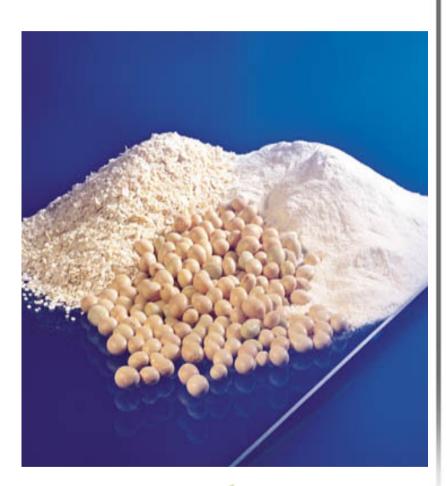






Raw Material Quality

- Ingredient Standards
- Approved Suppliers
- Traceability from raw material to customer receipt
- Identity preservation control to source
- Incoming raw material inspection.
- Supplier audit program









Process Control

- Defined manufacturing procedures
- In-process testing and monitoring
- Hazard Analysis
 Critical Control Points
 (HACCP) plan for
 each production line











HACCP and Prerequisite Programs

- HACCP control plans for:
 - Pathogens
 - Foreign matter
 - Chemicals
 - Allergens
 - IP

- Prerequisite Programs
 - Facility /equip. design
 - Supplier control
 - Product specifications
 - Operating procedures
 - SSOPs
 - GMPs
 - Training
 - Chemical control
 - Traceability and recall
 - Pest control
 - Inventory control

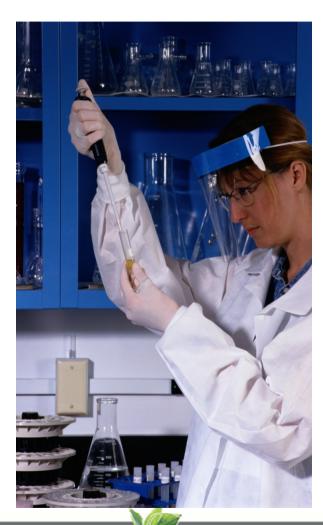






Finished Product Testing & Control

- Manufacturing standards define chemical, physical, microbiological requirements
- BOM
- LIMS/SAP
- Positive product release
- Product disposition and inventory control



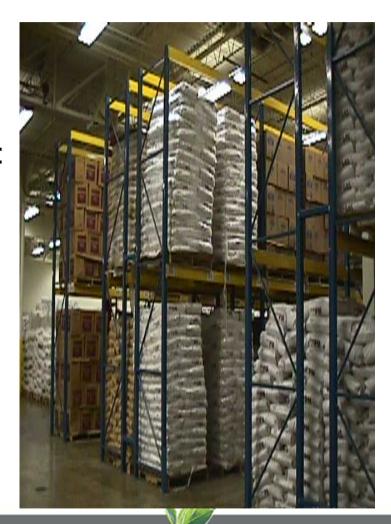






Warehousing & Distribution

- Inventory management (First In; First Out)
- Storage GMPs to ensure:
 - Pest, contamination and security control
- Shipping requirements:
 - Conveyance inspection
 - Documentation
 - Security control
- Strict GMPs required for outside warehouses and distributors











Customer Support

- Customer information requests
- Certificates of Analysis
- Religious certifications (Halal and Kosher)
- Customer complaint resolution
- Technical support on quality concerns
- New product/application development support
- Special product, specification, handling, label requests







Thank You!







